

# **Digital Business Days** 2023 Spring

Date: May 15 (Mon.), 2023 – May 18 (Thu.), 2023 Order deadline: March 1 (Wed.), 2023





### SUMMARY

	Overview	Past events
Name	Digital Business Days Webinar 2023 Spring	■ Digital Business Days 2022 Fall -Webinar- Date: Nov. 15 (Tue.), 2022 – Nov. 17 (Thu.), 2022 Number of registrants: 678 persons
Organizer	Tmediaビジネス ONLINE	Registrants by title
Date	May 15 (Mon.), 2023 – May 18 (Thu.), 2023	Employee/office staff 207 persons
Order deadline	March 1 (Wed.), 2023	(30.6%) Manager 148 persons (21.9%)
Style	Collective online seminar	Registrants by
How to view	Free registration required	job function
Number of visitors	Estimated 500	Internal Information System (CIO/executive) 3 persons (0.5%) Internal Information System (Manager) 41 persons (6.1%) Internal Information System (Staff: planning/design/development/operation) If consultant 27 persons (4%) If architect 13 persons (2%)
Assumed viewers	Management executive, corporate planning, operation and policy formulation managers of in-house information system, planning staff of corporate information system department, system operation and management staff, System Integrators, etc.	Project manager     32 persons (4.8%)       System engineer (DB)     12 persons (0.2%)       System engineer (Network)     12 persons (1.5%)       System engineer (Application)     21 persons (3.1%)       System engineer (Cecurity)     9 persons (1.4%)       System engineer (Embedde)     10 persons (1.5%)       System engineer (Cherry)     24 persons (3.6%)       Programmer     6 persons (0.9%)       Other IT related     40 persons (5.9%)       General affairs/H0/internal education     48 persons (7.1%)
Announcement media	ITmedia Business Online and their related media	General at larsy riny internal education     48 persons (1.1%)       Finance/accounting     28 persons (4.2%)       Procurement/Purchasing     5 persons (0.8%)       Public relations/advertising/marketing     40 persons (5.9%)       Sales/other services     40 persons (5.9%)
Operation	ITmedia seminar operation office	Other specialist Other general office worker Part-timer Other Other 19 persons (1.4%) 2 persons (0.3%) 19 persons (2.9%)

This event may be changed or cancelled without prior notice. We appreciate your understanding in advance. If you have any questions, please contact our sales representatives.

N=678

74 persons (11%)

68 persons (10.1%)

81 persons (12%)

65 persons (9.6%)





# Communication to enhance team strength

The essence of business is communication. Collaboration within an organization, interaction with customers, dialogue with users, and participation in society - all of these connections create "corporate value." As the way we work changes, communication needs to evolve even further. As the place of work is no longer tied to the office, it has become more difficult to gain a clear view of the organization. The search continues for ways to communicate work content, share know-how, and collaborate with other departments in order to achieve results. Fortunately, the future is bright. The expansion of digitalization will support communication. In this zone, we will explain how to deal with such communication and the key points of tool utilization.

#### Keywords:

Chat tools, groupware, web conferencing tools, cloud storage, attendance management, remote access tools, knowledge sharing, virtual offices, security measures



### Creating a sales organization that sells through sales enablement

Sales enablement," which aims to strengthen and optimize sales organizations in order to achieve results over the medium and long term, is attracting attention. What is needed to change from an individual sales force that relies on intuition and experience to a system in which the entire organization continues to produce results? Many companies may feel that they are facing challenges but have yet to take the initiative in organizational reform. By making full use of data and technology, the skills of high performers can be visualized. This know-how should be shared throughout the organization and follow-up with new hires. How should the organization allocate human resources and promote growth? We ask the experts what you need to do now to achieve a non-personnel-oriented sales organization.

#### Keywords:

SFA, CRM, ABM, MA, BI tools, customer management, online negotiations, inside sales, sales enablement



### <u>Customer success is the key to</u> <u>strengthening customer contact</u>

Along with DX, "CX" is now often heard. CX, which means "customer experience value," is now attracting attention as a keyword that reaffirms the importance of taking the "customer's point of view" in today's world, where people have long since shifted from product consumption to service consumption. In this context, a rapidly growing number of companies are adopting the "customer success" approach to create successful customer experiences with the aim of improving CX. Many companies are now moving to strengthen their competitiveness. In the future, business will not end after the sale, but will be won by staving close to the customer, providing the right service at the right time, and creating loyal customers. What are good examples of customer success and concrete measures? We ask the experts.

#### Keywords:

MA, CRM, NPS, Chatbots, Lifecycle management, Content management, CX, Customer Success, Customer-driven, Loyal Customers



### TIME TABLE

	DAY1 Communication to enhance team strength	DAY2 Creating a sales organization that sells through sales enablement	DAY3 Customer success is the key to strengthening customer contact	DAY4 Dedicated zone
13:00-13:40	Keynote Session	Keynote Session 2-1	Keynote Session 3-1	Keynote Session 4-1
13:50-14:20	Sponsored Session	Sponsored Session 2-1	Sponsored Session 3-1	Sponsored Session 4-1
14:30-15:00	Sponsored Session	Sponsored Session 2-1	Sponsored Session 3-2	Sponsored Session 4-2
15:10-15:40	Sponsored Session	Sponsored Session 2-3	Sponsored Session 3-3	
15:50-16:20	Sponsored Session	Sponsored Session 2-4	Sponsored Session 3-4	<ul> <li>▼Time for each session</li> <li>•Keynote session: 40 min.</li> <li>•Sponsored session: 30 min.</li> </ul>

%The above timetable may change.



Special offer		
limited to 1 company	Diamond	This plan is to set up a dedicated zone for your company consisting of 1 slot for a guest session planned by our editorial team and 2 sessions for your company. Our editorial team asks you about the message you wish to convey, and then provides an outline of the entire zone, suggests potential guest session candidates, and plans the outline of their presentations, making it possible to appeal to an audience with a high interest in your theme.
	Platinum	This plan provides 1 sponsored session and a list of all registrants for the event. You can acquire a wide range of leads, from highly interested readers who viewed your session to registrants of the entire event.
	Gold	This plan provides 1 sponsored session and a list of registrants for the sponsored section. This plan allows you to approach attendees who are interested in the theme of the sponsored section.
	All list	This plan provides a list of registrants for the entire event. This plan allows you to obtain a high volume of lists even when it is difficult for you to prepare a sponsored session.
	Section list	This plan provides a list of registrants on a section-by-section basis. It is possible to obtain a list of visitors who are interested in the theme of a specific sponsored section.



## **SPONSORED MENU**

### Sponsored session

30-minute session is available.

ITmedia provides all the necessary equipment for live-streaming, such as cameras and microphones, so that speakers can simply come to our designated studio on the day of the session.

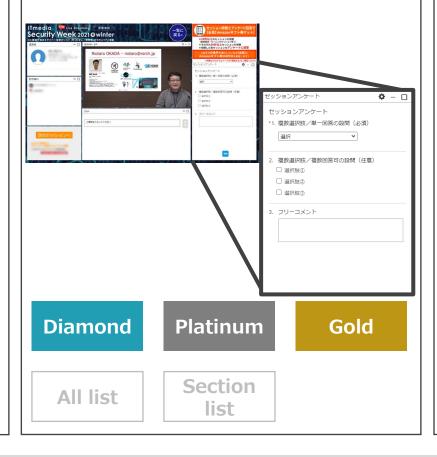
If it is difficult to come to our office, video data edited to 30 minutes or less can be streamed on the day of the session.

#### ITmedia Security Week 2021 Swinter Riotaro OKADA - riotaro@rsrch.jp R 確認識肥粧/単一回等の段間(必須 States St CHINE C Catring C 御知を入力してくだか 2.6 Diamond Platinum Gold Guest + 2 sessions **Section All list** list

### Questionnaire by sponsor

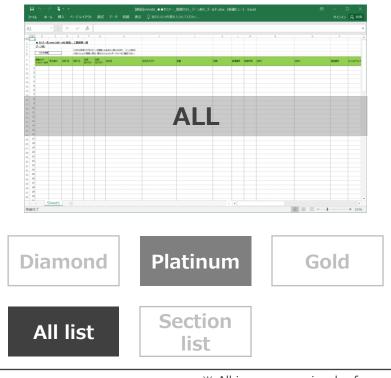
During the session, sponsor can insert their original questionnaire.

The response format can be any combination of single, multiple, and open-ended responses.



### Lead generation (all of the registrants / attendees personal data)

A list of all registrants' business card information, including company name, department name, title, telephone number and e-mail address, is provided. The list is delivered in Excel data format via the Report Center system within 3 to 5 business days after the event.



※ All images are visual references.

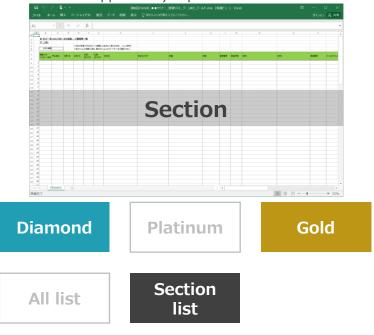
### SPONSORED MENU



Lead generation (registrants/attendees personal data of the sponsored section)

Registrants/attendees personal data of the sponsored section are provided as lead generation. The data includes personal name, company name, department name, title, telephone number, email address and so on. The Diamond plan also offers an additional option to change the list of deliveries to a list of all registrants.

X The list of people who check the relevant section as their viewing preference at the time of pre-registration (optional/required to have at least 1 viewing preference at the time of application) is provided.

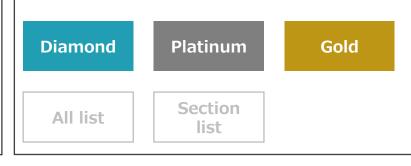


Lead generation of your session viewers and provision of online report site of your session

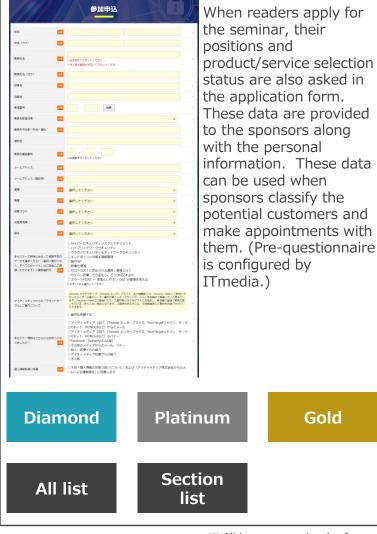
Online report site of your session is provided. Viewers personal data of your session are provided as lead generation. The data includes personal name, company name, department name, title, telephone number, email address and so on.

### ▼ Items in online report

- Viewer information  $\checkmark$ 
  - Registered items
    - Personal name
      - Title
    - Company name
    - Company size
    - Industry
    - Job function
- Number of session viewers
- Number of viewers by time Average viewing time
- Action history of Q&A, document downloads, etc.



### Sharing the results of pre-questionnaire



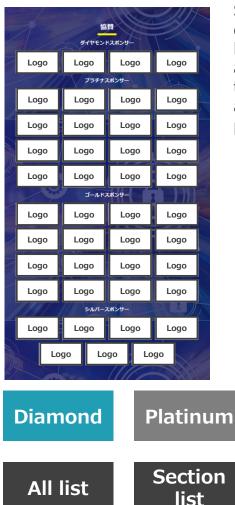
\* All images are visual references.

Gold



### **SPONSORED MENU**

### Insertion of sponsor company's logo



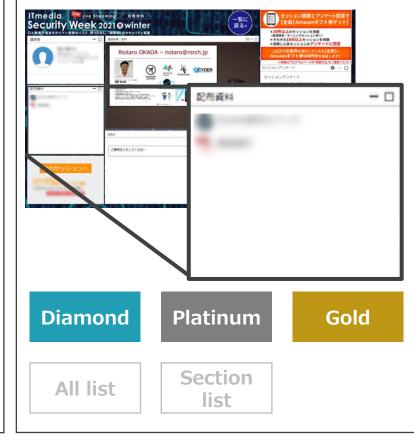
Sponsor company's names, logos and links are inserted on the seminar announcement page.

Gold

### Distribution of related materials

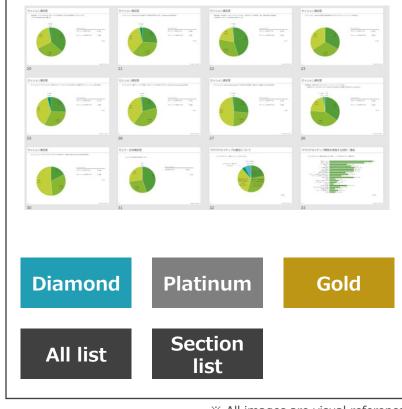
In addition to your presentation materials, you can distribute up to 3 handouts to the audience during your session.

Please send the PDF files to us and we will set up links to download them. We can also set up external links to your company's webpage.



### **Event report**

Seminar report, including the results of the audience questionnaire by ITmedia, is provided. (These data is provided as aggregate results.)





<b>Diamond</b> (Limited to 2 companies)	Platinum	Gold	All list	Section list
(Guest + 2 sessions) Live broadcast + Archive	Live broadcast + Archive	Live broadcast + Archive	Not Available	Not Available
•	•	•	Not Available	Not Available
Not Available	٠	Not Available	٠	Not Available
Estimated 200 X Additional option available	Not Available	Estimated 250	Not Available	Estimated 250
•	٠	•	Not Available	Not Available
•	٠	•	٠	٠
٠	٠	•	٠	٠
٠	٠	•	Not Available	Not Available
٠	٠	•	٠	٠
JPY 4,500,000	JPY 2,800,000	JPY 2,000,000	JPY 1,400,000	JPY 900,000
	(Limited to 2 companies) (Guest + 2 sessions) Live broadcast + Archive Not Available Estimated 200 × Additional option available	(Limited to 2 companies)       International option         (Guest + 2 sessions)       Live broadcast + Archive         International option       Not Available         Standard Standard       Not Available         International option       Not Available         International option       Not Available         International option       International option         International option	(Linited to 2 companies)       International content of the sessions)         Live broadcast + Archive       Live broadcast + Archive         Not Available       Not Available         Estimated 200       Not Available         ** Additional option available       Not Available         Image: Second S	Cumited to 2 companies)       In cumitant       Cond       Ann instruction         (Guest + 2 sessions)       Ive broadcast + Archive       Ive broadcast + Archive       Not Available         Not Available       Ive broadcast + Archive       Not Available       Not Available         Not Available       Not Available       Ive broadcast + Archive       Not Available         Not Available       Not Available       Ive broadcast + Archive       Ive broadcast + Archive         Not Available       Not Available       Ive broadcast + Archive       Ive broadcast + Archive         Not Available       Not Available       Ive broadcast + Archive       Ive broadcast + Archive         Not Available       Not Available       Ive broadcast + Archive       Ive broadcast + Archive       Ive broadcast + Archive         Not Available       Not Available       Ive broadcast + Archive       Ive broadcast + Archive       Ive broadcast + Archive         Not Available       Ive broadcast + Archive       Ive broadcast + Archive       Ive broadcast + Archive       Ive broadcast + Archive         Ive broadcast + Archive       Not Available       Ive broadcast + Archive       Ive broadcast + Archive       Ive broadcast + Archive         Ive broadcast + Archive       Ive broadcast + Archive       Ive broadcast + Archive       Ive broadcast + Archive       Ive broadc

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LIVE session recording data provision	When you apply for a plan with a session and <b>you take</b> <b>live speaking at the event,</b> we will provide <b>the</b> <b>recording data of your LIVE session in mp4 format.</b> *No data editing, the data will be as it was at the time of streaming.	JPY 50,000

Lead generation (all of the registrants/ attendees personal data)

You can change from Leads of Diamond Plan to the list of all of the registrants/attendees. You can get more leads with a list of all of the event registrants, not only your dedicated zone viewers. \*Expected number of additional listings: 300

( All prices are excluding consumption tax. )

JPY

1,000,000



Need more leads who've seen our content!	Lead generation using session video	Reuse your seminar videos and related product materials on TechTarget Japan/Keyman's Net. We will use your prepared content as is, allowing you to continue lead generation after the seminar with guaranteed attributes and lead counts. Details: <u>http://go.itmedia.co.jp/l/291242/2022-09-02/2bfy1tr</u>	JPY 300,000
Need more understanding of our services!	Event report article + PDF content creation	We produce an article advertisement of your session as an "Event Report" and publish it on ITmedia Business Online with guaranteed PV to generate awareness. In addition, we deliver the article in PDF format (WP: White Paper), which can be used as nurturing content for your company. *This menu is to summarize the main points while watching live/on-demand streaming, recorded data, etc. No additional interviews will be conducted. Details: http://go.itmedia.co.jp/l/291242/2022-09-12/2bjgznv	JPY 1,000,000
Need nurturing for acquired leads!	Follow-up seminar	ITmedia's editorial team will plan a seminar that combines your company's message with the interests of your readers. ITmedia will support you from the proposal and assignment of lecturers to audience creation (60 people) and broadcasting. Panel discussions with the editorial team and keynote speakers are also available upon request. Details: <u>http://go.itmedia.co.jp/l/291242/2022-01-30/281s4xh</u>	JPY 1,450,000 JPY JPY ,300,000

( All prices are excluding consumption tax. )



### SCHEDULE

March 1 (Wed.), 2023	Order Deadline	<b>Please submit the form to our sales representative</b> by the deadline. They give you the application form of the order and email address for submitting.
	Preparation of public notice	Please submit the session registration form to the event office along with the information of the speaker, title of the session, and your company logo data, which is also relevant to the event notice.
Mid April	Event notice start	The event office opens an event notice website to attract visitors. At the same time, we start pre-registration for those who wish to attend the event.
	Event Preparation	In preparation for the event, please submit handouts, session survey questions for the audience, and lecture data in the case of on- demand session to the event office. We also send you the reporting site information at least 2 business days prior to the event.
May 15(Mon.), 2023 - May 18 (Thu.), 2023 *Tentative	Event Opening!	The event begins live. If you give a live presentation, please arrive at our studio reception by the time announced by the event office. During the event, <b>you</b> can also check the number of viewers in real time on the reporting site.
Closing of the event and after	Event Closing	A list of registrants is to be provided within 3 to 5 business days after the event. Archived sessions can be accessed for 1-2 weeks after the event. *Tentative Event report will be provided separately by a sales representative after tabulation.



### CAUTIONS

### **Cancellation fee**

Cancellation after receipt of the application form or after the start of the event office guidance will incur the following cancellation fees. Please understand this in advance. •Up to 41 days prior to the event: 50% •Within 40 days of the event: 100%

### **Consumption tax**

Consumption tax is charged separately.

### **Risks associated with online seminar streaming**

Live streaming always involves risks. Please be aware of the risks below and the measures we have taken to prevent them.

#### • Risk 1: Trouble with Internet connection and Internet service providers

Both video and audio may drop out. We will immediately switch to streaming on a backup PC and backup line.

#### • Risk 2: Failure in live streaming platform (Nex-Pro)

Nex-Pro is equipped with a mechanism to deliver high-definition video and audio, and by storing a buffer during delivery, it reduces the phenomenon of video and audio interruptions due to the user environment.

The system is redundant so that backup delivery is always available as a countermeasure against failures, but in the unlikely event that the delivery platform fails, an apology for the suspension of delivery will be sent to viewers via e-mail, and they will be guided to the on-demand version at a later date.

### • Risk 3: Power failure

Both video and audio may drop out. We will announce an apology for the suspension of the streaming from the backup PC and will provide an on-demand version at a later date.

### • Risk 4: Equipment failure

Both video and audio may drop out. We will immediately switch to streaming on a backup PC and backup line.

### • Risk 5: Failure on the viewing side

A single (10% or less) viewing failure relative to the total number of views is likely to be caused by the viewer's environment, and will be handled individually in response to inquiries.

If similar symptoms are seen in units of 10 (reported on site), we will announce an apology for suspension of streaming and provide an on-demand version at a later date.

# Tmediaビジネス ONLINE

Tmedia NEWS

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